



Department for
Digital, Culture,
Media & Sport

Ministerial Support Team
4th Floor
100 Parliament Street
London SW1A 2BQ

E: enquiries@culture.gov.uk

www.gov.uk/dcms

Mr Nils Bunjes
Europe Direct Informationszentrum Stuttgart
Europa Zentrum Baden-Wurttemberg
Kronprinzstr. 13
D-70173 Stuttgart

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Our Ref: TO2019/12476

Dear Mr Bunjes,

Thank you for your correspondence of 29 November to the Home Office, about the future use of 112 in the United Kingdom. Your letter has been passed to the Department for Digital, Culture, Media and Sport as this issue falls within the department's policy remit. I apologise for the delay in responding.

I appreciate the importance of 112 as a single emergency number for citizens and visitors to the UK from Europe and across the world. I can confirm that 112 will continue to work in the UK after we leave the EU.

While there is an EU law that mandates the use of 112 for emergency calls, the number was originally set up and standardised by a non-EU group - the European Conference of Postal and Telecommunications Administrations (CEPT). The UK will remain a member of CEPT after we leave the EU. There are 48 countries who are members of CEPT, and the use of 112 for emergency calls now extends well beyond Europe.

In the UK, BT is the telecoms operator responsible for connecting calls to the emergency services and is committed to supporting 112 after Brexit. In addition, the telecoms regulator - Ofcom - has rules in place that require all telephone networks in the UK to provide access to 112. These will not change once the UK leaves the EU.

I hope that this information is helpful.

Yours sincerely,

Telecoms Security and Resilience

